

Your MMENTS

Please let us know if you have any suggestions for improving our service.

WELCOME TO SELBY HIGH SCHOOL

Your MPLIMENTS

If you think we have done something well, we would like to know about it. We will record your compliments, share them with OfSTED, governors and the relevant member(s) of staff.

Your MPLAINTS

Any complaints should be made directly to the Headteacher, Mr Eckersley, in the first instance. If you are still dissatisfied you may complain to the Chair of Governors. If the problem is still not resolved, then you can have your complaint considered by the governing body complaints committee. A copy of the school's complaints procedure is available from the school.



“Our desire to excel
helps us to
exceed our expectations”

TELL US HOW IT IS

HAVE YOU A **COMPLIMENT, COMMENT OR COMPLAINT?**
PLEASE LET US KNOW

We aim to foster the development of the whole person, in a disciplined and ordered working environment which is secure and caring and within which each student can aim for excellence

We seek to create a positive happy atmosphere, in which students are able to take pride in their achievements and in which students and staff work together with mutual respect, courtesy and consideration for others

We believe in a curriculum which engenders a love of learning and the excitement of discovery, and which while being broad enough to meet and respond to individual need, develops the academic potential of each student to the full

We seek to develop and maintain a close partnership between students, parents/carers and staff, and positive working relationships with our partners in education, the world of work and the wider community

In keeping with our traditions we aim to create a school community in which students are known and cared for as individuals, and within which they can fulfil their potential as they grow towards adulthood and prepare for the opportunities and responsibilities

Care: Effective pastoral care with students valued as individuals

Values: Excellence in all aspects of school life

Achievement: Maximum achievement for each and every student at all levels



Help us shape future services by telling us:

your **comments**
your **compliments**
your **complaints**

If you have any comments or suggestions, compliments or complaints you can inform us in a number of ways:

- ✓ tell the member of staff you are dealing with
 - ✓ telephone the school
 - ✓ write to or e-mail the school
- ✓ complete the attached form and then place it in the box in 'reception' or send it to school

*We aim to provide the **best possible education for each student at Selby High School***